

1. Choose up to three words that describe public transport in [place].

2. Which of the following issues have you experienced with public transport in [place]? (tick as many as necessary)

☐ Late arrivals/cancellations	☐ Inaccessible stops/stations	☐ Timetables that do not align
☐ Expensive (compared to car)	☐ Uncomfortable/dirty	☐ Lack of safety
☐ Overcrowding	☐ Slow/long journeys	☐ No coverage of key areas

3. What is the main benefit of using public transport in [place]?

4. Rank the following initiatives according to how much you would like to see them in [place].

1 = least like to see 5 = most like to see

☐ New routes/destinations	☐ Subsidised fares
☐ Increased service frequency	☐ Designated bus lanes
☐ Upgraded vehicles/carriages	

5. Public transport options in [place] meet my personal needs.

☐ strongly agree	☐ agree	☐ neither	☐ disagree	☐ strongly disagree	☐ don't know
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